

# UPPER IOWA UNIVERSITY INFORMATION TECHNOLOGY SERVICES



# SESSION TOPICS

- PC login
- Accounts/Password Criteria
- myUIU portal
- Email, M365 apps
- uiuLearn
- Library Digital Resources
- Printing on campus
- Wireless Internet (MyResNet)



# FAYETTE CAMPUS PC LOGIN

- Computer labs in various buildings:
  - Andres Center
  - Baker-Hebron
  - Garbee Hall (24-hour lab)
  - Henderson-Wilder Library
  - Liberal Arts
- Username is your UIU email address

# UIU ACCOUNT INFORMATION

- Password expires every **180** days (6 months)
- Notification emails sent when password is close to expiring
- Unable to access your account? Reset your password on the 'My Account' page (<https://myapps.microsoft.com/uiu.edu>)
- Account security – Multi-Factor Authentication (MFA)

# PASSWORD CRITERIA

- At least 8 characters
- Cannot use previous 10 passwords
- Contain three (3) of the four primary categories: uppercase, lowercase, numbers, and characters



# UIU.EDU – ‘LOGIN’ PAGE



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UNIVERSITY

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My Account [↗](#)  
myUIU [↗](#)  
Merit [↗](#)

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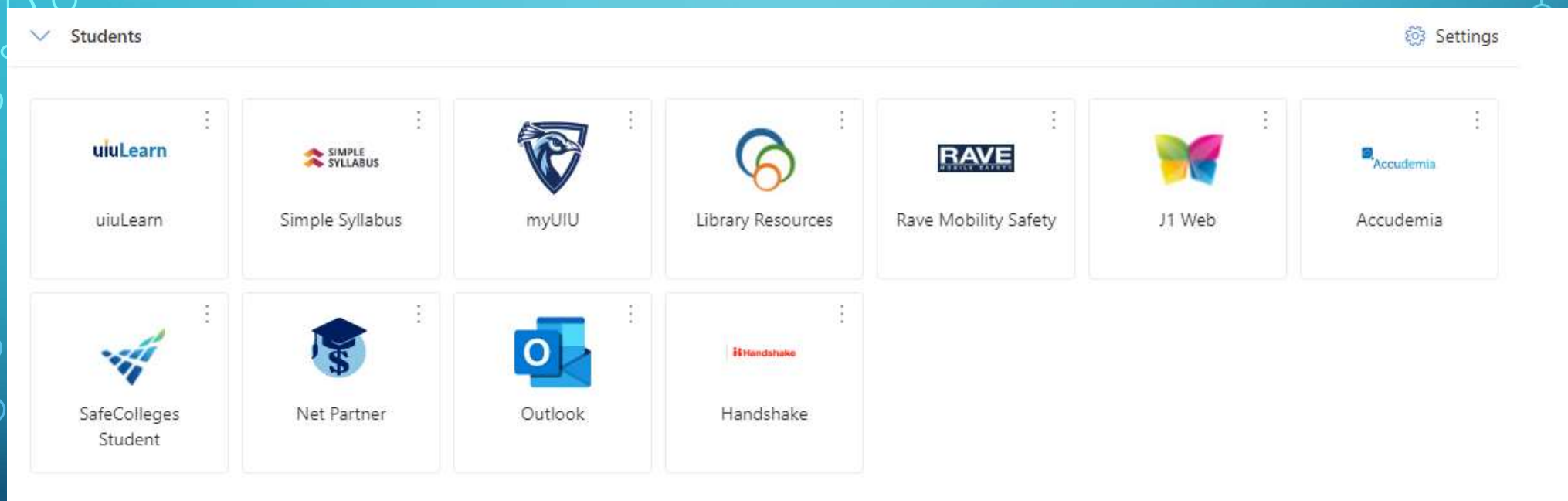
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# MY ACCOUNT



<https://myapps.microsoft.com/uiu.edu>

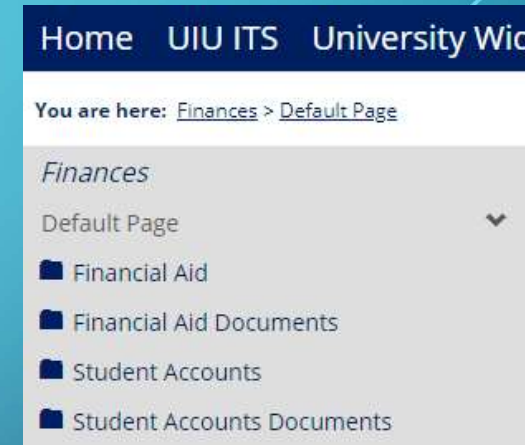
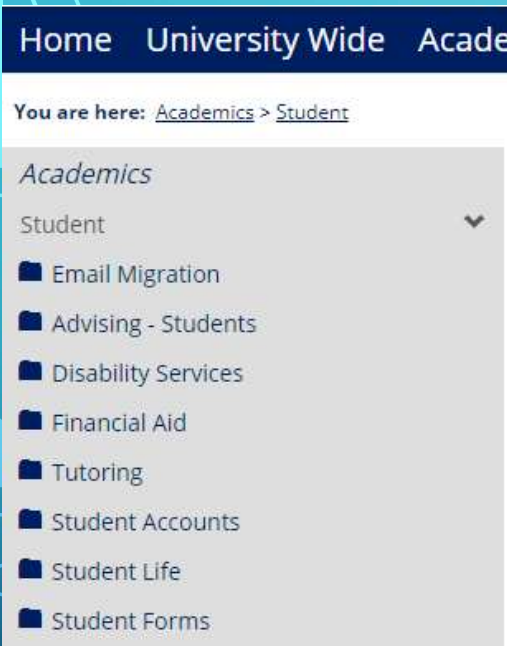
# MYUIU PORTAL

- Academics
- Finances





# ACADEMICS/FINANCES TABS



Add/drop courses

Make payments

Course Schedule

Access Net Partner

Grade Report

Fill out FAFSA

Unofficial transcript

Secure upload forms

# EMAIL/MICROSOFT 365 APPS (M365)

- DOWNLOAD A LICENSED COPY OF O365
  - NOTE: will NOT work on Chromebook
- AVAILABLE ONLY WHILE CURRENTLY REGISTERED AS A STUDENT AT UIU
- OUTLOOK APP FOR MOBILE DEVICE



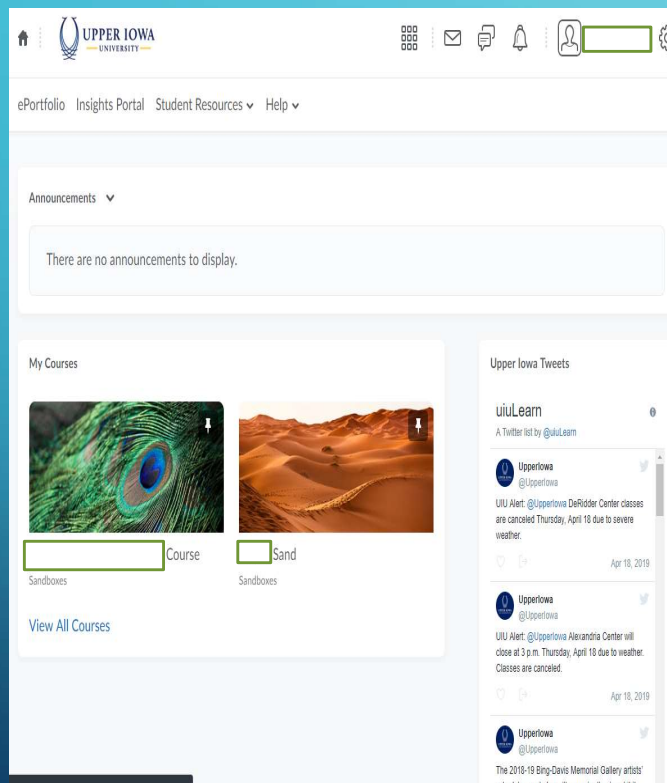
# ADDITIONAL RESOURCES

NOTE: IN ORDER TO ACCESS THE FOLLOWING RESOURCES, YOU MUST BE REGISTERED FOR CLASSES

- **uiuLearn** (online classroom)
- **Library Digital Resources** (databases)
- **PaperCut** (campus printing)
- **Rave** (alert system)

# uiuLearn

NOTE: ALSO REFERRED TO AS BRIGHTSPACE OR D2L



# uiuLearn – TECHNICAL SUPPORT

- uiuLearn has a dedicated technical support team. Contact information for D2L tech support is located on the uiuLearn login page
- If you have issues logging in to your account you may need to contact the UIU IT Help Center

# PRINTING ON CAMPUS

Please think before  
you print



# PRINTING ON CAMPUS



<https://print.uiu.edu/user>

A screenshot of the Upper Iowa University login page. The page features the university's logo at the top. Below the logo are three input fields: "Username", "Password", and "Language" (a dropdown menu currently showing "English"). A dark blue "Log in" button is positioned below the input fields. At the bottom of the page, there is a green link that reads "Guest Patrons: Click here to Register."



# PRINTING ON CAMPUS

The screenshot shows the Upper Iowa University printing portal. The top navigation bar is dark blue with the university logo and name on the left, and a search bar on the right. A left sidebar contains a list of menu items: Summary, Rates, Redeem Card, Transfers, Transaction History, Recent Print Jobs, Jobs Pending Release, Change Details, and Web Print. The 'Change Details' item is highlighted with a red arrow. The main content area is titled 'Change Details' and features a large display of the current card number '1234' with the text 'Current number' below it. Below this, there is a text input field with the placeholder 'Change your card number.' and a green 'Generate number' button. A red arrow points from the input field to the button.

UPPER IOWA  
UNIVERSITY

Summary

Rates

Redeem Card

Transfers

Transaction History

Recent Print Jobs

Jobs Pending Release

**Change Details**

Web Print

Change Details

Change Card/ID Number

1234

Current number

Change your card number.

Generate number

# PRINTING ON CAMPUS



HP PIN



Copier PIN



# PRINTING FROM YOUR PERSONAL DEVICE

- Ability to print from your own personal device while on campus
- Here is a link to the document with instructions
  - <https://uiutechsupport.sherpadesk.com/article/1hnive/web-print-from-your-personal-devices>

# WIRELESS INTERNET (MYRESNET)

**Need Help Connecting?**

## **INTERNET SUPPORT**

**Available 24/7**



**CALL:  
855-813-7009**



**TEXT:  
"ResNet" to 84700**



**CHAT:  
MyResNet.com**



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Contact [support@MyResNet.com](mailto:support@MyResNet.com)  
for additional assistance.

**MyResNet**

# WORKSTUDY POSITIONS AVAILABLE!

- Stop by the Information Technology Services office and fill out a form
- Setup an interview

# HAVING IT ISSUES? CONTACT US!



IT Help Center

Garbee Hall

1<sup>st</sup> Floor

Suite 120

[helpdesk@uiu.edu](mailto:helpdesk@uiu.edu)

(563) 425-5876

# QUESTIONS?

